# **SCHEME OF EXAMINATION**

&

**SYLLABI** 

of

# BACHELOR OF BUSINESS ADMINISTRATION (BUSINESS ECONOMICS)

FROM THE ACADEMIC SESSION 2011-12

MAHARSHI DAYANAND UNIVERSITY ROHTAK (HARYANA)

# SCHEME OF EXAMINATION FOR BACHELOR OF BUSINESS ADMINISTRATION (BUSINESS ECONOMICS) FOR THE SESSION 2011-12

# **FIRST YEAR**

# **First Semester**

Paper No	Title of Paper(s)	External Marks	Internal Assessment / workshop Marks	Practical Marks	Total Marks
BBE101	Conceptual Foundations of Business Economics	80	20	-	100
BBE102	Management Principles and Applications	80	20	-	100
BBE103	Business Statistics	80	20	-	100
BBE104	Economic Geography and Demography	80	20	-	100
BBE105	Business Ethics	80	20	-	100
BBE106	Business Communication	80	20	-	100
	TOTAL				600

# **Second Semester**

Paper No0	Title of Paper(s)	External Marks	Internal Assessment / workshop Marks	Practical Marks	Total Marks
BBE201	Macro Economic Analysis	80	20	-	100
BBE202	Managerial Economics	80	20	-	100
BBE203	Business Mathematics	80	20	1	100
BBE204	Basic Accounting	80	20	-	100
BBE205	Computer Fundamentals and Applications	50	-	50	100
BBE206	Business Organization	80	20	-	100
	TOTAL				600

**NOTE:** 1 The duration of the end term examination shall be 3 hours0

# SCHEME OF EXAMINATION FOR BACHELOR OF BUSINESS ADMINISTRATION (BUSINESS ECONOMICS)

# **SECOND YEAR**

# **Third Semester**

Paper No	Title of Paper(s)	External Marks	Internal Assessment / workshop Marks	Practical Marks	Total Marks
BBE301	Development Economics	80	20	-	100
BBE302	Marketing Management	80	20	-	100
BBE303	Management Accounting	80	20	-	100
BBE304	Environment Management	80	20	-	100
BBE305	Consumer Protection	80	20	-	100
BBE306	Indian Financial System	80	20	-	100
	TOTAL				600

# **Fourth Semester**

Paper No0	Title of Paper(s)	External Marks	Internal Assessment / workshop Marks	Practical Marks	Total Marks
BBE401	Business Environment	80	20	-	100
BBE402	Consumer Behaviour	80	20	-	100
BBE403	Human Resource Management	80	20	-	100
BBE404	Financial Management	80	20	-	100
BBE405	Computer Networking in Business	50	-	50	100
BBE406	Production Economics	80	20	-	100
	TOTAL				600

**NOTE:** 1 The duration of the end term examination shall be 3 hours0

# SCHEME OF EXAMINATION FOR BACHELOR OF BUSINESS ADMINISTRATION (BUSINESS ECONOMICS)

# THIRD YEAR

# Fifth Semester

Paper No	Title of Paper(s)	External Marks	Internal Assessment / workshop Marks	Practical Marks	Total Marks
BBE501	Organisational Behaviour	80	20	-	100
BBE502	Business Law	80	20	-	100
BBE503	Economics Research Methods	80	20	-	100
BBE504	Industrial Economics	80	20	-	100
BBE505	Money and Banking	80	20	-	100
BBE506	Purchase Management	80	20	-	100
	TOTAL				600

# **Sixth Semester**

Paper No0	Title of Paper(s)	External Marks	Internal Assessment / workshop Marks	Practical Marks	Total Marks
BBE601	International Business	80	20	-	100
BBE602	Public Economics	80	20	-	100
BBE603	Rural Business	80	20	-	100
BBE604	Management Information System	80	20	ı	100
BBE605	Project Report	100	-	-	100
BBE606	Comprehensive Viva-voce	100	-	-	100
	TOTAL				600

**NOTE:** 1 The duration of the end term examination shall be 3 hours.

Time: 3hrs.

# Conceptual Foundations of Business Economics Paper Code – BBE 101

#### Unit-I

Nature and scope of economics: basic problems of economic organization: production possibility frontier and technological changes; nature and types of markets; demand supply and equilibrium; market imperfections and monopoly power: markets and economic efficiency, economic role of the government; concept of utility and the equimarginal principle; short and long run concepts; nature of marginal analysis, risk and uncertainty.

#### Unit- II

Fixed and variable costs and their interrelationship: relationship between output and costs; short and long run cost curves; opportunity cost: nature of isoquants: locating least cost input combination; nature of a production function; economics of scale and scope.

#### Unit-III

Factor of production: Material Productivity Theory of Distribution: nature of labour market: determination of rent: real versus nominal interest rates: nature of money supply: determination of interest and return on capital.

#### Unit-IV

Alternative concepts of national income; calculating the growth rate: nature of a trade cycle: basic nature of inflationary process: basic nature and operation of monetary and fiscal policies; economic impact of public expenditure taxation and public debt: basic nature of balance of payments; foreign exchange market and competitive determination of rate of exchange.

# Suggested Readings:

- 1. Samuelson, Economics, Tata Mc Graw Hill, New Delhi.
- 2. Kontsoyianis, A., Modern Economics, Macmillan, New Delhi.
- Case, E. Varl and Ray C.Fair, Principles of Economics, Pearson Education, New Delhi.
- 4. Dwivedi, D.N. Principles of Economics, Vikas Publishing House, New Delhi.

Only latest editions of the above are recommended.

#### NOTE:

- 1. The External Examiner will set 8 questions in the question paper selecting at least two questions from each unit. In case, a Case Study is included it will carry marks equivalent to one question.
- 2. The candidates will be required to attempt five questions in all, selecting at least one question from each unit.

Time: 3hrs.

# Management Principles and Applications Paper Code – BBE 102

#### Unit-I

Nature and concept of Management: significance of management: managerial hierarchy: management skills; social responsibilities and ethics.

#### Unit-II

Approaches to management-Max Weber's Bureaueracy: F.W. Tayler's Scientific Management: Henry Fayol's Process and Opertaional Management: human relations approaches; behavioural approach: system approach and contingency approach.

## **Unit-III**

Concept, nature and elements of planning; kinds of plans; levels of planning; various stages (steps) in planning; decision making and process of rational decision making; concept of organizational structure; basis of organizing; delegation and decentralization of authority.

#### Unit-IV

Meaning and significance of leadership: leadership styles: of successful leadership: motives and motivation. Maslow's Need Hierarchy Model: Herzberg's Model: Aderfer's and Mc Clelland's Models; elements of control process; kinds of control system; pre-requisites of effective control system: an overview of budgetary and non-budgetary control devices.

# Suggested Readings:

- 1. Dubrim, A.J., Essentials of Management. Thomson Learning, New Delhi.
- 2. Koontz. Horold and Heinz Weihrich. Essentials of Management -An International Perspective. Tata Mc Graw Hill, New Delhi.
- 3. Stoner, James, A.F., R. Edulard Freeman and Damiel R. Gillbert Management, Pearson Education, Delhi.
- Chandan, J.S. Management Concept and Stratgies. Vikas Publishing House, New Delhi.

## **NOTE:**

- 1. The External Examiner will set 8 questions in the question paper selecting at least two questions from each unit. In case, a Case Study is included it will carry marks equivalent to one question.
- 2. The candidates will be required to attempt five questions in all, selecting at least one question from each unit.

# Business Statistics Paper Code – BBE 103

#### Unit-I

Nature and significance of statistic; descriptive and infetential sttistical; statistical exquiary; types and sources of data; methods of data collection; classification: tabulation and presentation of data; constructing frequency distribution and ogives.

## Unit-II

Measures of central tendency an dispersion: CHARLIER's cheek: Shppard's correction for values using moving averages method and regression lines; computing seasonal variation index; measurement of cyclical variations.

## Unit-III

Types of components of time series: seasonal and cyclinal variations of data; finding trend values using moving averages method and regression lines: seasonal variation index: measurement of cyclinal variations.

# Unit-IV

Central charts-nature types and purposes : X-bar and R-charts; process capability; P and NF Charts user of control charts for quality control.

# Suggested Readings:

- 1. Levine, Business Statistics : A First Course. Pearson Education Delhi.
- 2. Aczel, D., Amir and Jayavel Sounder Pardian /. Complete Business Statistics.. Tata Mc Graw Hill, New Delhi.
- 3. Hooda, R.P. Statistics for Business and Economics, Vikas Publishing House, New Delhi.
- 4. Chandan, J.S. Statistics for Business and Economics. Vikas Publishing House, New Delhi.

# Only latest editions of the above are recommended.

# Economics Geography and Demographic Paper Code – BBE-104

#### Unit-I

Nature and scope of economic geaography: geographical factor in economic development: geographical environment for business: sources of change in geographical conditions; geographical factors, resource endowments and comparative advantage.

## Unit-II

An overview of India's physical resources: India's mineral resources: stage of the mining industry; mineral exports; natural and mineral resources in relation to India's development requirement; ecology and bio-diversity: pollutants of physical environment environmental protection and sustainable development.

# Unit-III

Major areas of demography; demographic factors in economic development; demographic trends in India; female force work participation rate; population. labour supply and employment: economic consequences of declining sex ratio health status of population.

# Unit-IV

Inter-relationship between population, poverty and economic development; theory of demographic transition; concepts of over population and optimum population, rural-urban migration; population pressure and agricultural development: techniques of population control; population growth and hr quality: India's census system.

# Suggested Readings:

- 1. Cann, J.C.R. and P. G. Irwin, Space, people, place: economic and settlement geography, longman Cheshire, Australia.
- 2. Sharma, T.C and O. Coutinho, Economic and Commercial Geography of India, Vikas Publishing House, New Delhi.
- 3. Kapila, Uma India's Economic Development since 1947, Academic Foundation. New Delhi.
- 4. Sharma, Rajendra K., Demography and Population Problems, Atlantic, New Delhi.
- 5. Census of India, 2001, Office of the Registrar General, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Business Ethics Paper Code – BBE -105

#### Unit-I

Nature of Business ethics: approches to business ethics-utilitration, ethical formation and virtue theory: ethical concerns in markets and marketing: interrelationship between business and society.

# Unit-II

Elements of public policy process: role of public policy in a market society social responsibility of business: creting an ethical business organization: interducing ethical concerns in corporate culture.

## Unit-III

Business and physical environment: building environmental ethics; impact of MNCs on host country cultures: moral reposibility of business towards customers: unethical marketing practice and their control.

# Unit-IV

Discrimination in employment and carrer development; sexual harassment at workplace issues relating to equal opportunity for women in corporate enterprise: rights and pbligations of employees and employees; issues relating to insider trading whistle blowing, confident arty and trade secrets.

## Suggested Readings:

- 1. Buchholz, R.A and Rosenthal, Business Ethics, Prentice Hall, New Delhi.
- 2. Ghosh. Biswanath, Indian Ethos & Values. Vikas Publishing House. New Delhi.
- 3. Velasquez, Business Ethics. A Teaching and Teaching and Learning Classroom Edition Concepts and Cases, Pearson Education Delhi.
- 4. Weiss, Business Ethics, Thomson Learning, New Delhi.

# Only latest editions of the above are recommended.

# **Business Communication Paper Code – BBE - 106**

#### Unit-I

Importance of effective communication in business; basic communication process; objectives of communication; types of communication; major communication channels; basic principles of communication; barries to communication.

## Unit-II

Essentials of effctive business letter writing; preparing enquiries and replies; business letters relating to orders, credit, collection of receivables and complaints; sales letters drafting; direct mail advertisaing; correspondence with public authorities and other agencies.

# Unit-III

Preparing office communication including circulars, menos and office orders; form message; designing application and interview letters; letters relating to appointment information, promotion and retrenchment: press notes and letters to the editior; writing business reports.

## Unit-IV

Forms of oral communication; speech preparation and delivery; business meetings and conferences; persentational speaking; audio-visual presentation; telephonic business communication; teleonferencing; business communication through fax, email, voice-mail, multimedia and teleonferencing.

# Suggested Readings:

- 1. Pal, Rajendra and J.S. Korlahalli, Esseantials of Business Communication, Sultan Chand and Sons, New Delhi.
- 2. Madhukar, R.K., Business Communication. Vikas Publishing House; New Delhi.
- 3. Penrose, John M., Robert. W., Rashberry and Robert J. Myres, Business Communication for Mangers: An Advanced Thomson Learning, New Delhi.
- 4. Chaturvedi, P.D. and Mukesh Chaturvedi, Business Communication. Pearson Education, New Delhi.

## Only latest editions of the above are recommended.

# Macro Economics Analysis Paper Code – BBE - 201

## Unit-I

Basic nature and scope of macroeconomics: importance of macro economics for business basic concepts of stocks and flows: ex-ante and post relationship, aggregate demand and supply and equilibrium: nature of a macro economy and circular flow of money, saving and investment functions.

## Unit-II

Alternative concepts of national product and their interrelationship approaches to measurement of GDP and growth rate; measurement problems; classical theory of output and employment; income consumption; relationship; multiplier analysis; the acceleration principle; theory of investment demand; an overview of Keynesian Theory of Income, output and employment.

## Unit-III

Nature and functions of money: supply of money and demand for money: credit creation process: interest: determination of rate of interest: QTM nature, cause and effects of inflation; the basic operation of a trade cycle.

## Unit-IV

Nature and operations of fiscal and monetary policies; monetary and fiscal policies for growth and stability, limitations of stability, limitations of macroeconomics policies; macro economic policies and business environment.

# Suggested Readings:

- 1. Mankinw, Principles of Macroeconomics, Thomson Learning, New Delhi.
- 2. Shapiro, Macroeconomics. Thomson Learning. New Delhi.
- 3. Vaish, M.C. Macroeconomic Theory, Vikas Publishing House, New Delhi.
- 4. Nag, A., Macroeconomics for Management Students. Macmillan India Ltd., New Delhi.

# Only latest editions of the above are recommended.

# Managerial Economics Paper Code – BBE - 202

## Unit-I

Meaning and nature of managerial economics: significance in managerial decision making: role and responsibility of managerial economist, alternative objectives of the firm; consumer's equilibrium-utility and indifference curve approaches.

#### Unit-II

Meaning nature and types of demand: law of demand; law of demand; price, income and substitution elasticity; advertising elasticity: fundamentals of demand estimation and forecasting.

# Unit-III

Short and long run production functions : optimal factor combination, alternative cost classifications : determinations of cost function : economics of scale and scope ; short and long run cost functions.

## Unit-IV

Market classification criteria equilibrium of a firm under perfect competition, monopoly, monopolistic compitition and oligopoly introduction to pricing stratgies and tactics; price discrimination; limit pricing transfer pricing peak load pricing in public sector units.

# Suggested Readings:

- 1. Mehta, P.L. Comprehensive Managerial Economics. Sultan Chand & Sons, New Delhi.
- 2. Salvatote, D., Mnagerial Economics in a Global Economy, Thomson Learning New Delhi.
- 3. Dwivedi, D. N., Managerial Economics, Vikas Publishing House, New Delhi.
- 4. Dean, J., Managerial Economics, Prentice Hall of India, New Delhi.

# Only latest editions of the above are recommended.

# **Business Mathematics Paper Code – BBE -203**

#### Unit-I

Elementary concepts of variations, equations and identitles: Cartesian coordination system: lineat equations and graphs: scope and clasticities: sloving quardrate equations: simple application's of linear and nonlinear functions to business problems.

## Unit-II

Limit and continuity of functions eklementary rates of differendation: use of derivaties to find increasing and decreasing functions: units of inflaxation, concavity and convexity.

# Unit-III

Exponential and logarithmic functions and thier properties: simple solutions of natural exponential and logarithmic functions: interest compounding; estimating growth rates from data points.

#### Unit-IV

Nature of a matrix basic definations and terms; addition, subtraction and multiplications of matrics; solving linar equation using matrics: properties of determinants: business applications of matrics.

# Suggested Readings:

- 1. Dowling, E.T. Mathematical Methods for Business and Economics. Tata Mc Graw Hill, New Delhi, Schaum Outline Series.
- 2. D Fitzner, C.B., Mathematical Fundamentals of Microeconmonmics. Biztountra New Delhi.
- 3. Monga, G.S. Mathematics and Statistics for Economics. Vikas Publishing House, New Delhi.
- 4. Allen, R.G.D. Mathematicals Analysis for Economics, Macmillan India, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Basic Accounting Paper Code – BBE – 204

## Unit-I

Accounting - meaning function and significance types of accounting : accounting concepts and conventional elementary knowledge of accounting standards.

## Unit-II

Accounting cycles: journal, ledgers and trial balance; accounting treatment of rectilfication of error: bank reconciliation statement: bill of exchange- nature, type and accounting treatment.

## Unit-III

Preparartion of final accountss of sole trader alng with adjustment accounting teatment of consigment.

## Unit-IV

Depreciation accounting: concept and methods: accounting for non-profit prganization.

# Suggested Readings:

- 1. Maheshwari, S.N. and Maheshwari. An Introduction to Accountancy, Vikas Publishing House, New Delhi.
- 2. Mukerjee, A., and M. Hanif; Modern Accountancy. Tata Mc Graw Hill Publishing Company Ltd. New Delhi.
- 3. Gupta R.l. and V.K. Gupta Principles and Practice of accountancy. S. Chand & Sons, New Delhi.
- 4. Jian S.P. and K.L. Narang. Advanced Accountancy. Kalyani Publishers. New Delhi.

# Only latest editions of the above are recommended.

External Marks: 50 Practical Marks: 50

Time: 3 Hours

# Computer Fundamentals and Applications Paper Code – BBE - 205

#### Unit-I

Introduction to computers characteristics, classification generation and organization : software languages : computer application in the business.

#### Unit-II

Number system: binary, octal, decimal and hexadecimal: conversion from one number system to another BCD: ASCII;EBCDIC: binary operations (addition, substraction multiplication, I's complement and 2's complement.)

# Unit-III

Operating system and its types : complier; interpreter : assembler : flowchart : algorithm ; decision table; decision tree.

## Unit-IV

Word processor-advantages, entering & edting text. formatting text. mail merge : spreadsheets- advantages, working with functions creating various types of graphics macros.

Practical: OS commands, MS Excel, MS word and MS Powerpoint.

# Suggested Readings:

- 1. Sinha, P.K. Computer Fundamental, BPB Publication, New Delhi.
- 2. Gupta Vikas, Complex Computer Kid. Willydram Tech, New Delhi.
- 3. Rajaraman, V.K. Introduction to Computer. PHI Publication, Prentice Hall of India, New Delhi.
- 4. Morely, Deboran, Understanding Computers: Today and Tomorrow, Thomson Learning, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 hrs.

# **Business Organization Paper Code: BBE - 206**

# **UNIT-I**

Business – concept, nature and spectrum of business activities, business system, business environment interface, business objectives.

## **UNIT-II**

Entrepreneurship – concept and nature; entrepreneurial opportunities in contemporary business environment; process of setting up a business enterprise; choice of a suitable form of business organization.

## **UNIT-III**

Functional aspects of business – (a) operations – business size and location decisions, plant layout, mass production and mass customization, productivity, quality control (b) Finance – money and backing, financial management and securities markets, risk management and insurance.

# **UNIT-IV**

Functional aspects of business (c) Marketing – marketing and consumer behaviour, product planning and development, pricing decisions, channel and promotional decisions; network marketing, franchising, e-commerce and m-commerce.

# **Suggested Readings:**

- 1. Vasishth, Neeru, Business Organisation, Taxmann, New Delhi
- 2. Talloo, Thelma J., Business Organisational and Management, TMH, New Delhi
- 3. Tulsian, P.C., Business Organisation, Pearson Education, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 Hours

# **Development Economics Paper Code – BBE -301**

## Unit-I

Nature of economic development process: economic growth versus development: measurses of development: common charcteristics of developing countries; basic growth and development theories-Rostow's sages. Harrod-Domar Model: Lewis theory dualistic developments thesis and the Romar Model.

## Unit-II

Measurse of poverty and inequality: economic consequences of poverty: population growth and economic development; causes and effects of migration and urbanization: the urban informal sector: role of health and education in economic development.

## Unit-III

Role of agricultural in developement: interdependence between agriculture and indutry: emergence of modern commercial farming: phisical environment: and economic development.

# Unit-IV

Foreign trade economic development; trade stratgey for development role of monetary and policies: role of foreign investment and aid in development: nature and imporatnace of development planning.

# Suggested Readings:

- 1. Todaro, Michael P amnd Stephen C.Smith. Economic Development. Pearson Education, New Delhi.
- 2. UNDP, Human Development Report.
- 3. Ray, Debraj, development Economics, Oxford India, Noida
- 4. Iillis, Malcolm and Dwight H., Peakins, Economics of Development, W.W. Norton and Co., New York.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Marketing Management Paper Code – BBE - 302

## Unit-I

Marketing meaning nature and scope : various concepts of marketing : creating and delivering value : marketing mangement-importance, functions and its tasks; marketing environment.

#### Unit-II

Consumer market and consumer buyer behaviour; businss market and business buyer behaviour; marketing strategy; market segmentation, targeting and postitioning; marketing research and information systems.

# Unit-III

Marketing wise: new product development and product life cycle: branding and pacakaging deceisons: pricing targies; marketing and society.

#### Unit-IV

Distribution channels and logistics management; relating and wholesailing: marketing communication stratgey: advertising, sales promotion and public relations; global marketing.

# Suggested Readings:

- 1. Kotler, Philip and Armstrong. Marketing An Introduction Pearson Education.
- 2. Ramaswamy, V.S. and S. Namakumari. Marketing Mangement- Planning Implementation and Control, Macmillan India Ltd. New Delhi.
- 3. Czinkota, M.R. Marketing Mangement, Thomson Learning. New Delhi.
- 4. Kumar Arun and N. Meenakshi, Marketing Mangement. Vikas Publishing House New Delhi.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Management Accounting Paper Code – BBE -303

#### Unit-I

Mangement accounting: meaning, functions, relatinship to management functions and mangement accounting for corporate value addition: difference between financial and mangement accounting. Statement of changes in financial position: working capital basic and cash flow statement.

## Unit-II

Accounting for planning: cost behaviour patterns, cost estimation methods, cost-volume profit analysis; budgeting: meaning, functions, types, construction of comprehensive budget and flexible budget; zero base budgeting, performance budgeting fundamental of capital budgeting; capital budgeting methods.

## Unit-III

Accounting for control: responsibility accounting: meaning, nature and role of responsibility centres performance evaluation criteria of responsibility centres, cost allocation methods and effects; standard costing: meaning, types of standard costing, purpose of of standard costing, approaches of establishing cost standards, operation of standard costing; variance analysis analysis and accounting.

# Unit-IV

Accounting for decision: short term decision based on accounting information: differential revenue and costs: decision involve a proposed change in a segment of a company, outsourcing decisions for manufacturing and service organizations, special order decisions, decision based on theory of constraints: performance evaluation: concept of decentralization, measure of performance, behavioural, issues and problem in measurement. Ratio analysis uses and limitations; liquidly ratio; leverage ratio; activity ratio and profitability ratio.

# Suggested Readings:

- 1. Pandey, L.M. Management Accounting, Vikas Publishing House, New Delhi.
- 2. Thukaram Rao, M.E., cost and Mangement Acxcounting, New Age International, New Delhi.
- 3. Hilton, Ronald W., Managirial Accounting, Tata Mc Graw Hill New Delhi.
- 4. Klapan, Robert S. and Atkinson Authony A., Advanced Managemenmt Accounting, Pearson Education, New Delhi.

Time: 3 Hours

# **Environmental Management Paper Code – BBE - 304**

#### Unit-I

Importance of physical environment :basic concepts of ec ology and bio-diversity challenges of environmental protection : an overview of national and international effortsa for environmental protection.

## Unit-II

Problems of global warming and ozone depletion and climate change: nature, causes and effeorts of air, water and soil pollution; environmental control-market based instruments and govt. measures, Environment Management System: environmental ethics.

## Unit-III

Impact of environmental on specific business segments: environmental standards: environmental clearance for industry; waste mangement; recycling industry: ecolabeling and marking: basics of environmental accounting nature of environment protection industry.

#### Unit-IV

An overview of India's physical environmental and natural resources; the deforestation problem and forest management aspects of resource conservation and sustainable development; measures promote sustainable development, iissues concerning energy management.

# Suggested Readings:

- 1. Pandey, G.N. Environmental Management Vikas Publishing House. New Delhi.
- 2. Oberoi, N.K. Environmental Mangement. Execl Books, New Delhi.
- 3. Gupta, N.Dass, Environmental Accounting, Wheler Publishing, New Delhi.
- 4. Mohanty, S.K., Environment Pollution Law Manual. Universal Law Publishing, New Delhi.
- 5. Government of India, Economic Survey.

# Only latest editions of the above are recommended.

Time: 3 Hours

# **Consumer Protection Paper Code – BBE - 305**

#### Unit-I

Consumer meaning concepts and types; consumer buying motives; consumer protection and its need; methods of consumer protection-legal and voluntary: doctrine of cavent emptor and cavent venditor; consumer sovereignty.

# Unit-II

Consumer protection in India; basic consumer rights; Consumer Protection Act, 1986 and latest amendments; organizational set up, functions, power, Jurisdiction, procedures and working of consumer protection councils in India; various forms of consumer protection.

## Unit-III

Consumer protection measures under the Monepolies and Restrictive Tarde Practices Act, 1969; concept and remedy against unfartrade practices and restrictive trade practices; consumers roles and rights under the MRTP Act.

## Unit-IV

Recent developments in consumer protection movement in India; role of voluntary organizations in consumer protection: role of media and Government in spreading the consumer awareness; business self-regulation; Advertising Standards Council of India (ASCI).

# Suggested Readings:

- 1. Agarwal, V.R., Consumer Protection Law & & Practice, B.I.H. Publishers New Delhi.
- 2. Taxman, Consumer Protection Law Manual. Taxman Allied Services, New Delhi.
- 3. Nayak, Rajendra Kumar, Consumer Protection Law in India. the Indian Law Institute, New Delhi.
- 4. Singh Avtar Law of Consumer Protection : Principles and Practice, Eastern Book Company, Lucknow.

## Only latest editions of the above are recommended.

Time: 3 hrs.

# Indian Financial System Paper Code: BBE - 306

## **UNIT-I**

Financial System – Meaning, components and functions; reforms in the Indian Financial System; money market and its segments.

#### **UNIT-II**

Primary market; stock exchange and its function, trading in stock exchange, NSE, OTCEI, depositories and custodians, new financial instruments, role and functions of SEBI.

## **UNIT-III**

Commercial banks, risk management in banks, merchant banking and its services, NBFCs.

# **UNIT-IV**

Mutual funds, factoring and forfaiting, venture capital.

# **Suggested Readings:**

- 1. Pathak, Bharati V., The Indian Financial System, Second Edition, Pearson Education.
- 2. Singh Preeti, Dynamics of Indian Financial System: Markets, Institutions & Services, Ane Books India Pvt Ltd.
- 3. Khan, M Y, Indian Financial System, Fourth Edition, Tata Mc Graw Hill
- 4. Machiraju, H R, Indian Financial System, Third Edition, Vikas Publications.
- 5. Desai, Vasant, The Indian Financial System and Development, Himalaya Publishing House.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Business Environmental Paper Code – BBE - 401

## Unit-I

Nature and structure on business: environment, indicators of business environment sources of change: relative growth of public and private sector standards of corporate governance; macroeconomic policies and business environment.

#### Unit-II

Broad design of economic reforms; privatization trends; economic revolutionisation process: pesent state of gropowth environment: trend and consumption pattern demographic environment: inflationary seenario and its impact on the business sector MRTP act, 1969 and the New Competition Law, 2002 consumer protection in India.

## Unit-III

Current industrialization seenario and industrial policy; state of the SMF sector infrastructural constraints on growth: private participation in infrastructural development; graoth trend in the service sector; an overview of growth and reforms in the financial sector; agribusiness opportunities.

#### Unit-IV

Trends in Globalization, balance of payments position; foreign trade seenario; trends in FDI; exchange rate movements and its impact; India's foerign exchange reserves and their use; external influences on India's business environment.

## Suggested Readings:

- 1. Misra, S.K. and V.K. Puri Economic Environment for Business. Himalaya Publishing House, New Delhi.
- 2. Sengupta. N.K. Government and Business. Vikas Publishing House. New Delhi.
- 3. Govt. of India. Economic Survey (Latest Year), Govt. of India, New Delhi.
- 4. Ruddar Datt (ed.) Second Generation Economic Reforms in India. Deep and Deep. New Delhi.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Consumer Behaviour Paper Code – BBE -402

## Unit-I

Nature and scope of consumer behaviour; consumer needs & motives lifestyle and psychographical segmentation; usage egmentation; benefit segmentation; product postioning; models of consumer behaviour.

#### Unit-II

Culture and subculture; social groups; family ife cycle : family purchasing decision; personal influence and diffusion of innovation.

#### Unit-III

Personality and self concept; motivation and involvement; iinformation processing; learning and memory; attitude change.

## Unit-IV

Problem recognization; search and evaluation; purchasing processing; post purchase behaviour; organizational buying behaviour.

# Suggested Readings:

- 1. Loudon, David J.& Della Bitta. Albert J., Consumer Behaviour. 4th ed. Tata McGraw Hill Publishing Company Ltd. New Delhi.
- 2. Blackwell, Roger, Consumer Behaviour, Vikas Publishing House, New Delhi.
- 3. Schiffman, Leon G & Kanuk, Lazar; Consumer Behaviour, Prentice Hall of India Pvt. Ltd., New Delhi.
- 4. Assael, Henry, Consumer Behaviour, Asian Books Pvt. Ltd., New Delhi.
- 5. Raju, M.S. and Dominique Xardel, Consumer Behaviour : Consepts, Applications and Cases. Vikas Publishing House, New Delhi.

# Only latest editions of the above are recommended.

# **Human Resource Management Paper Code – BBE - 403**

## Unit-I

Nature scope and importance of human resource mangement (HRM): challenges of HR planning; environment influences on HRM: role of HRM in organizations; designing organization; group and teams in HRM

#### Unit-II

Human resource planning process: job analysis- methods and puposes: HR information system: recruiting and selection processes; role of training and learning in management development; carrer development.

# Unit-III

Motivation meaning importance and methods; job design, scheduling and expectancy theory; performance appraisal; rewarding performance; compensation systems; designing and administrating benefits.

## Unit-IV

Developing employees relations; employees rights; managing discipline; workplace safety and employees health: labour relations; collective bargaining; future challenges for HRM.

# Suggested Readings:

- 1. Deecazo, David A and Satepen P.Robins. Personnel/ Human Resource Management, Prenticve Hall of India, New Delhi.
- 2. Gomez-Mezia, Luis. R., Balkin David B. and Robert. L. Cardy, Managing Human Resources, Prentice Hall of India, New Delhi.
- 3. Dessler, Gary Human Resource Management. Prentice Hall of India, New Delhi.
- 4. Dwivedi, R.S., Managing Human Resources/ Personnel Management in Indian Perspective, Galgoitia Publishing House, New Delhi.

# Only latest editions of the above are recommended.

# Financial Management Paper Code – BBE -404

## Unit-I

Financial management scope, finance functions and its organization., objectives of financial management: time value of money; sources of long term finance.

## Unit-II

Investment decisons imporatnce and difficulties; determining cash flows; methods of capital budgeting; risk analysis (risk method and certainty equivalent method); cost of different sources of raising capital; weighted average cost of capital.

## Unit-III

Capital structure decisions financial and operating leverage; capital theories-NI, NOI, traditional and M-M theories; determinants of dividend policy and dividend models-Walter, Gordon & M.M. models.

#### Unit-IV

Working Capital meaning, need determinants; estimation of working capital need; management of cash, inventory and receivable.

Note: The topic of capital budgeting, management of cash, inventory mangement, receivable management will cover theoretical concepts and simple numerical question.

# Suggested Readings:

- 1. Pandey, I.M. Financial Management, Vikas Publishing House, New Delhi.
- 2. Khan M.Y. and Jain P.K. Financial Management, Tata Mc Graw Hill, New Delhi.
- 3. Keown, Arthur J., Martin, John D., Petty, J. William and Scott, David F. Financial Management, Pearson Education, New Delhi.
- 4. Van Horne, James C., Financial Management and Policy, Prentice Hall of India, New Delhi.

# Only latest editions of the above are recommended.

External Marks: 50 Practical Marks: 50 Time: 3 Hours

# Computer Networking in Business Paper Code – BBE-405

## Unit-I

Basic concept of networking; components of data communication: topologies: devices repeaters, gateways, routers; types of networking; LAN, MAN, WAN, network application in business.

#### Unit-II

Introduction to internet; tools of internet application environment and structure networking infrastructure; networking with internet; internet and its types; application to simple business problem.

# Unit-III

Introduction to WWW-web browser, internet service providers; search engine, (P address Introduction to e-commerce-fundamental, framework and application areas.

## Unit-IV

Working with HTML-introduction, tags, hyperlink, paragraphs, comments, break; emphasing text, formatting text, font, list images frames.

Practical: Internet surfing, building web documents using HTML.

# Suggested Readings:

- 1. William Stallings, Data and Computer Communications PHI publication, New Delhi.
- 2. Forouzan, Data Communication and Networking. tata Mc Graw Hill Publication, New Delhi.
- 3. Bayross, Ivan, html and dhtml, bpb Publication, New Delhi.
- 4. Xavier. C., World Wide Web with html, Tata Mc Graw Hill Publication, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 hrs.

# Production Economics Paper Code: BBE - 406

## **Unit-I**

Production economics: introduction, evaluation, major long term and short term decisions; objectives, importance and activities, difference between products and services (from POM view point).

#### Unit-II

Meaning and types of production systems: production to order and production to stock; plant location; factors affecting locations and evaluating different locations; plant layout: meaning, objectives, characteristics and types; plant layout and materials handling.

## **Unit-III**

Production planning and control: meaning, objectives, advantages and elements, PPC and production systems, sequencing and assignment problems.

#### **Unit-IV**

Inventory Control: Objective, advantages and techniques (EOQ model and ABC analysis); quality control: meaning and importance; inspection, quality control charts for variables and attributes.

# **Suggested Readings:**

- 1. Chary S., Production & Operations Management, Mc Graw Hill, New Delhi.
- 2. Saxena J, Production & Operations Management, Mc Graw Hill, New Delhi.
- 3. Admn, E E & Ebert, R.J. Production and Operations Management, New Delhi, Prentice Hall of India.
- 4. Buffa, E S & Sareen, Modern Production Management. New York, John Wiley.
- 5. Norman Gaither, Production and Operations Management, Thomson Learning, Bombay.
- 6. Chunawall & Patel, Production & Operations Management, HPH.
- 7. Nair, Production and Operations Management, TMH.
- 8. Change, Aquilano & Jacobs, Operations Management for Competitive Advantage, TMH.
- 9. Dobler, Donald Wand Lee, Lamar, Purchasing and Materials Management. New York Mc Graw Hill,

Vohra N.D., Quantitative Techniques in Management, Mc Graw Hill, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Organizational Behaviour Paper Code – BBE 501

# Unit-I

Organizational behaviour-meaning, concept and importance; organizational structures and job design; foundations and backgrounds of organizational behaviour; various approaches to organizational behaviour.

#### Unit-II

Individual behaviour in organization; abilities and intelligence in dividuals; perception nature and importance; perceptual organization; personality meaning, significance and measurement of personality, personality traits; attitude in iindividuals.

# Unit-III

Job satisfaction in organisation; sources of job satisfaction: motivation meaning imporatnce, theories of motivation and relationship between motivation and job satisfaction; learning- meaning, types and theories; reinforcement and punishment.

## Unit-IV

Group dynamics and team- working; stages of group development; key group concepts group cohesiveness; communication and negotiation skills; group decision making conflict management in organization.

# Suggested Readings:

- 1. Nelson, L. Debra. Organisational Behaviour; Foundations. Reality and Challeges, Thomson Learning, New Delhi.
- 2. Luthans. F., Organisational Behaviour, Prentice Hall of India, New Delhi.
- 3. Robbins, P. Stephen, Organisational Behaviour, Prentice hall of India, New Delhi.
- 4. Mishra, M.N. Organisational Behaviour, Vikas Publishing House, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Business Law Paper Code – BBE - 502

## Unit-I

<u>The Companies Act.,1956</u>: Classification of companies; function of a company; prospectus; process of raising debt and equity capital; forfeiture and lien on shares surrender, transfer and transmision of shares: mangement of a company; winding up and dissolution.

Nature and types of contracts : legal validity of a contract performance of contract; remedies for breach.

Unit-II

<u>Sales of Goods Act.,1930</u>: Formation of a sale contract: conditions and warranties: transfer of property in goods; transfer of title by non owners; performance of contract of sale; sale of option.

<u>Negotiable Instruments Act. 1881</u>: Major concepts and explananations under the act: provisions relating to the issue and use of cheque: duties and responsibilities of a paying banker: dishonoured cheque: transfer by negotiation and assignments; endorsement and its type; duties and responsibilities of an electing banker: provisions relating to bills of exchange; promissory notes and banker acceptance; discharge of negotiable instruments.

Unit-III

<u>Basic Law Relating to Insurance</u>: General principles of insurance; basic provisions relating to life insurance, fire insurance and marine insurance norms and functions of Insurance Regulatory and Development Authority (IRDA).

Unit-IV

<u>Minimum Wages Act., 1948</u>: Fixing of minimum wages: minimum wages, fair wages and living wages; wages for part-time and over-time work.

Payment of Bonus Act.: Objectives, scope and covergage of the act: sums deducitble from gross profit: calculation of bonus; eligibility and disqualification for bonus; minimum and maximum bonus; provisions relating to productivity linked bonus.

# Suggested Readings:

- 1. Kuchhal, M.C., Business Law, Vikas Publishing House, New Delhi.
- 2. Kapoor, N.D. Business Law, Sultan Chand & Chand & Sons Delhi.
- 3. Aggarwal, S.K. Business Law, Galgotia Publishing Co. New Delhi.
- 4. Maheshwari, S.N.a and S.K. Maheshwari. A Manual off Business Law, Himalaya Publishing House, New Delhi.
- 5. Nabhi's Business Laws: One Should Know, A Nabhi Publication, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 hrs.

# **Economics Research Methods Paper Code: BBE - 503**

## **Unit-I**

Research: definition and types of research, research process: problem definition and the research process; exploratory research & qualitative analysis.

#### **Unit-II**

Research designs: meaning, need and types of research designs; survey research-nature, errors, medium of collecting the observations and related issues; experimental research: nature and issues.

## **Unit-III**

Measurement: concept, rules, types of scales, index measures, attitude measurement, questionnaire design; sampling design & sampling: census v/s sampling, type of sampling and its selection; sample size determination.

## **Unit-IV**

Data analysis & presentation: editing, coding; descriptive statistics; meaning of univariate, bivariate and multivariate analysis.

# **Suggested Readings:**

- 1. Cooper & Schindler, Business Research Methods, Tata Mc Graw Hill.
- 2. Freedman, P. The Principles of Scientific Research; 2 Edition, Pergamon Press.
- 3. Oppenheim A.N. Questionnaire Design & Attitude Measurement, New York,
- 4. Neely Andy D Business Performance Measurement. Theory & Practice, Cambridge University Press.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Industrial Economics Paper Code – BBE - 504

## Unit-I

Scope of industrial economics; concept and measurement of industrial efficiency form of industrial organization; markety structure and its forms concept of workable competiton; elements of marks conduct and performance; basic theories of the growth of the firm; a brief overview of India's industrials trend pattern.

## Unit-II

Optimal size of the firm; firm size and efficiency; measurement of market concentration and monopoly power; concentration and market performance of a firm; industrial diversification; horizontal and vertical integration firms; industrial mergers and acquisitions.

# Unit-III

Process of Industrial innovation: factors affecting industrials R& D; diffusion of new technology; effect of technology on costs and competition: technological choice; dealing with technological obsoleseence; science & technology policy of Government of India.

#### Unit-IV

Determinants of industrial location; industrials location approaches and analysis; factor affecting investment, replacement and inventory decisions; appraising industrials projects; a brief oveerview of government control over industry.

## Suggested Readings:

- 1. Barthwal, R.R., Industrial Economics, Wiley Eastern, New Delhi.
- 2. Devine, P.J. An Introduction to Industrial Economics, Wiley Eastern, New Delhi.
- 3. Woldman, E Don and Etizabeth S.Jensen, Industrial Organization: Theory & Practice, Pearson Education, New Delhi.
- 4. Mortin, Stephen, Industrial Economics: Economics Analysis and Public Policy, Maxwell Macmillan International Ed. London.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Money and Banking Paper Code – BBE - 505

## Unit-I

Nature and function of money; components and major of money supply sources of changes in money stock; money Vs near money assest: the concept of high pawered money; the process of money multiplier and the role of the banking system.

#### Unit-II

Sources and motives for demand for money: determinants of rate of interests; basic theories of interest rate structure; impact of money on output and infaltion: approaches to the quantity theory of money; elementary concept of monetarism.

## Unit-III

Nature and functions of commercial banks; credit creating power of commercial banking system: structure of balance sheet of a commercial bank: types of deposits and credit accounts: deposit and credit prodcut portfoilio; aspect and assests and liability management; strategies for controlling NPAs: capiltal adequacy and liquidity management.

#### Unit-IV

The structre of indian banking industry: challenges of public sector banks: regulatory rule of RBI techniques of monetary management and credit control: mergers acquisitions and consolidation in Indian Banking.

## Suggested Readings:

- 1. Mayo, Financial Industrial, Investment and Management, Thomson Learning, New Delhi.
- 2. Bhole, L.M. Financial Institutions and Markets. Tata Mc Graw Hill, New Delhi.
- 3. Faboozzi, J Frank, Franco Modigliani and Others, Foundations of Financial Markets and Institutions, Pearson Education, New Delhi.
- 4. Gupta, S.B. Monetary Economics, S. Chand and Company, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 hrs.

# Purchase Management Paper Code: BBE - 506

#### Unit-I

Purchasing: meaning, role, objectives and functions; organization of purchase management and its relationship with other departments; five R's of purchasing (right quality, right quantity, right source, right time and right price)

## **Unit-II**

Determination and description of material quality; vendor rating, selection, development and relations; evaluating supplier's efficiency; price determination and negotiation; make or buy decisions; purchase: procedures and documentation.

## **Unit-III**

Materials Management: meaning, objectives, importance, functions and organization materials information system, standardization, simplification and variety reduction.

#### **Unit-IV**

Stores Management: meaning, objectives, importance and functions, stores layout; classification and codification; inventory control of spare parts; materials logistics-warehousing management, materials handling, traffic and transportation.

# **Suggested Readings:**

- 1. Doblar & Burt, Purchasing and Supply Management: Text & Cases, Tata McGraw Hill Publishing Company Ltd., New Delhi.
- 2. Nair, Purchasing and Material Management, Vikas Publishing House, New Delhi.
- 3. Gopal Krishnan, P., Handbook of Materials Management, Prentice Hall of India Pvt. Ltd., New Delhi.
- 4. Gopalakrishnana, P. & Sundarshan, M., Materials Management: An Integrated Approach, Prentice Hall of India Pvt. Ltd., New Delhi.
- 5. Bhat, K. Shridhara, Materials Management, Himalaya Publishing House.

# Only latest editions of the above are recommended.

Time: 3 Hours

# International Business Paper Code – BBE - 601

## Unit-I

Globalisation and growth of international business; alternative modes of of international business; multilateral regulation of trade and investment -WTO and UNC TAD: political, economics and socio-economic environment of international business: managerial problem in international business.

## Unit-II

Alternative exchange rate systems: nature of foerign exchange market: alternative approaches to exchange rate determination: effect of exchange rate variations on business decisions; role of IMF in exchange rate stabilization.

## Unit-III

Balance of payments equailibrium, disequilibrium and adjustment: role of IMF in alleviating bop problems of member countries; general factors of international capital movements; benfits and costs of FDI; link between bop and excahnge rates economic implications of foreign exchange reserves.

#### Unit-IV

Foreign market entry stratgies: basics of international logistics; international product life cycle; structure and instruments of international financial market: sources and challenges of raising international finance; basic international banking operations.

## Suggested Readings:

- 1. Sharma, Vyuptakesh, International Business : Concept, Environment and Strategy, Pearson Educatioon, Delhi.
- 2. Czinkota, M.R. IIkka A. Ronkainel and Michall H Moffelt, International Business, Thomson Learning, New Delhi.
- 3. Daviiels, D. Jihn Lee II, Radenbangh and Davel P. Sullivan International Business: Environemnts and Opertaions, Pearson Education, New Delhi.
- 4. Rao, M.B. and Manjula Guru WTO and International Business, Vikas Publishing House, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Public Economics Paper Code – BBE - 602

# Unit-I

Nature and scope of public economics; principles of maximum social advantages; sources of public revenue; classification of revenue receipts and taxes; structure of a public budget.

#### Unit-II

Canons of taxation theories of the division of tax burden; incidence of taxes; choice of taxes; value added tax system; effects of taxes on growth on growth, distribution and inflation; sources and types of non-tax revenue; role of public undertakings.

# Unit-III

Canons of public expenditure; basic theories of public expenditure- Wagner's Law Wiseman Peachock Hypothesis and Critical Limit Hypothesis; economics effects of public expenditure; nature and types of public debt; effect of public growth and inflation, burden of public debt.

# Unit-IV

Balanced budgets; zero-basebudgeting; deficit functioning and fiscal prudence; nature objectives and operations of fiscal policy on growth distribution and economic stability; the system of federal finance.

# Suggested Readings:

- 1. Bhatia, H.I., Public Finance, Vikas Publishing House; New Delhi
- 2. Jha Raghhendra, Modern Public Economics Rontledge, London and New York.
- 3. Hyman Public Finance, Thomson Learning, New Delhi.
- 4. Misra, B. Economics of Public Finance, Macmillan India, New Delhi.

# Only latest editions of the above are recommended.

Time: 3 Hours

# Rural Business Paper Code – BBE - 603

#### Unit-I

Importance of rural sector in indian economy;, major areas of rural business; nature and characteristics of rural markets; behaviour of rural consumers; rural business environment; role of public sector in rural economy; rural cooperative institutions.

## Unit-II

Trend and pattern of agricultural growth; cropping patterns; determinants of agricultural productivity; green revolution; marketable and marketed surplus; farm mechanization and technologies; look and uncertaity in agriculture; farm size verus productity; challenges of agricultural marketing; determinatation of agricultural prices.

# Unit-III

Packaging, grading, standardization, transportation, storage and warehousing of agricultural products; branding of agricultural products; marketing information system; commodity derivaties and commodity exchanges; role of Forward MarketsCommision; agricultural marketing channels rural marketing infrastructure; marketing of farm inputs.

# Unit-IV

Nature and classes of ryral industries; challenges of rural industrilizations; issues in rural finnace; rural credit infrastructure; terms of trade between agriculture and industry. An overview of major schemes of rural development in India.

# Suggested Readings:

- 1. Bedi R.V.and N.V. Bedi, rural Marketing, Himamlaya Publishing House, New Delhi.
- 2. Krishnamacharyulu, C.S.G. and Lalitha Ramakrishanan, Rural Marketing: Text and Cases, Pearson Education, New Delhi.
- 3. Acharya S.S and N.L. Agrwal. Agricultural Markleting. Oxford and IBH, New Delhi.
- 4. Krishanamacharyulu, C.S. G. and Lalitha Rama Krishana, Cases in rural Marketing: An Intergarated Approach, Pearson Education, New Delhi.

# Only latest editions of the above are recommended.

# Management Information System Paper Code – BBE - 604

#### Unit-I

Introduction to SDLC; system investigation, analysis and design; system documentation hardware and software acquistion; system testing.

#### Unit-II

Mangement information system objectives, charactertistics, role and impact; design of MIS; approaches to MIS development; strategies MIS; success and failure of MIS.

#### Unit-III

Decision making process; decision making and MIS; types of decision; dEcision Support System components and its types; developments of DSS applications; DSS outstanding.

## Unit-IV

Information resources mangement; information system transaction processing system. Information support system. office automation system; application of MIS manufacturing sector, service sector, enterprise management.

Practical: MS project manager, case tools.

# Suggested Readings:

- 1. Jawadeker, W.S., Management Informatioin System. Tata Mc Graw Hill , New Delhi.
- 2. Kumar Ashok and Akshaya Bhatia, Information System for Managers, Excel Book, New Delhi.
- 3. Goyal, D.P. Management Information System, Managerial Perspective, Macmillan Business Book.
- 4. OZ, management information system, Thomson Learning, New Delhi.

# Only latest editions of the above are recommended.